

William Randall

Reporting Analyst

Experience

Web.com *April 2017 – Present*
Reporting Analyst *Jacksonville, Florida*

- Create and Maintain reports to aid in the company's successful operation
- Reporting Platforms: Excel, Power Bi, and Tableau
- Database Systems Used: Teradata, MSSQL, MySQL, and OracleDB
- RPA (Robotic Process Automation) Development
 - WorkFusion RPA / Groovy

Web.com *January 2017 – April 2017*
Technical Services *Drums, Pennsylvania*

- Resolve escalated issues that needed further investigation/fixes
- Communicate with Network Operations and other teams to assure operations run smoothly

Web.com *March 2016 – December 2016*
Hosting Support Specialist *Drums, Pennsylvania*

- Answer inbound calls relating to web hosting, SSL certificates and other website related questions
- Provide tech support to network solutions customers

Freelance Developer *December 2010 – Present*
Freelance Developer *Jacksonville, Florida*

- Develop a variety of software and plugins to meet customer expectations
- Document all code, and provide documentation on the product
- Ability to write code in many languages

Education

Computer Science *Nanticoke, Pennsylvania*
Luzerne County Community College

Diploma *Mountaintop, Pennsylvania*
Crestwood High School

Skills

- Ability to write code in Java, Groovy, C#, PHP, HTML, CSS, JavaScript
- Using and connecting to MySQL using multiple languages
- Using and connecting to PostgreSQL using Java
- Familiar with Linux/Unix Operating Systems such as CentOS, Ubuntu, RedHat
- Familiar with setting up and running a hosting company using dedicated servers running CentOS
- Very Knowledgeable with Microsoft Office products.

Accomplishments

- Created a Sales Tracker for Network Solutions / Web / Register
- Created an Occurrence Tracker for Network Solutions
- Create and run my own email servers.
- Create and run my own hosting platform for my sites
- Self-Taught computer programmer.

Personal Info

E-mail
william@icyrelic.com

Date of birth
05/16/1996

Software

Microsoft Excel ●●●●●
Excellent

PowerBI ●●●●●
Very Good

Tableau ●●●●●
Very Good

Databases

MSSQL ●●●●●
Excellent

Teradata ●●●●●
Excellent

MySQL ●●●●●
Excellent

OracleDB ●●●●●
Excellent

Postgres ●●●●●
Intermediate

Scripts and Languages

Java ●●●●●
Excellent

PHP ●●●●●
Excellent

HTML ●●●●●
Excellent

CSS ●●●●●
Excellent

JavaScript ●●●●●
Excellent

Groovy ●●●●●
Excellent

C# ●●●●●
Intermediate